

ISO 9001:2008 Awareness Program Quality Management System

Introduction:

Excelledia's "ISO 9001:2008 Awareness Training Program" provides a general understanding of the concepts of the ISO 9000 series of standards and how the requirements create impact to the goal of improving business performance of organizations in any industry.

Excelledia's Trainer Expert explains the clauses of ISO 9001:2008 in detail, providing a base for understanding the Eight Quality Management Principles, model for a process based management system, requirements of ISO 9001:2008 and managing processes with the goal of business improvement.

Delegates learn by participating in syndicate exercises and detailed discussions.

Objective

This training program provides the insight to the advantages of implementing a quality management system and the basic requirements of the standard.

By attending this program, delegates will be able to:

- Explain quality management definitions and concepts- describe the key areas of ISO 9001:2008 and how they relate to each other
- Identify the 8 management principles and their application (List the characteristics of an effective management system)
- Outline the application and requirements of ISO 9001:2008 - State the potential business benefits of a QMS based on ISO 9001:2008

Course Content

- Introduction
- Introduction to quality management concepts
- ISO 9000 family of standards
- ISO 9001:2008 quality management system requirements
- Syndicate exercise

Who Should Attend

- Ideal for those who want to know more about ISO 9001:2008.
- Quality managers
- Individuals who want to implement the standard
- Individuals planning to attend higher level training courses like internal auditor courses for Quality Management System
- Individuals with no previous exposure to management system working.

ELIGIBILITY:

No specific knowledge or experience is required.

Duration: 01 Day

Certification: Excelledia Certificate will be issued to all delegates.