

SUMMARY OF IMS CONSULTANCY PROJECT AT MOWASALAT

NAME OF THE COMPANY: MOWASALAT (THE TRANSPORT COMPANY)

SCOPE OF WORK:

Training & Consulting leading towards Environmental and Occupational Health & Safety Management System Certification.

MANAGEMENT SYSTEM STANDARD DEPLOYED:

1. Environmental Management System (EMS)- ISO 14001: 2004 and
2. Occupational Health & Safety Management System (OHSMS)- OHSAS 18001: 2007

OBJECTIVE AND NEED FOR IMPLEMENTATION OF THE MANAGEMENT SYSTEM STANDARD:

Although for over 5 years the Company has been maintaining certain Environmental as well Safety norms, they did not have a certified framework which meets the international standards. Hence wanted to establish a system which can demonstrate both the EMS and OHSMS requirements, which was possible by implementing an Integrated Management System (IMS)

PROJECT INITIATION : 02ND WEEK OF APRIL 2013

PROJECT COMPLETION: 03RD WEEK OF DECEMBER 2013- CERTIFIED BY BRITISH STANDARDS INSTITUTION (BSI) UAE, who are one of Top Certification Bodies in the World

CHALLENGES:

- Large number of Locations- 4 locations including the Head Office and 13 departments including 5 Workshops, KTDC (Karwa Training & Development Centre), the Canteen and the Accommodation for 6000 members.
- Large number of employees from various countries and hence from different culture and discipline.
- Nature of the Organisation- Semi Governmental.
- Constrain on time- including office timings.
- Constrain wrt non-availability of personnel during the RAMADAN period.

POINT OF DEPARTURE:

- Procedures and formats in fragmented form, no structured or framework available.
- Informal Risk assessment done.
- Very few Signage's'.
- Many areas with high environmental impacts and occupational risks.
- Focus was mainly on Safety only although a Team comprising of more than 20 HSE (Health Safety & Environment) professionals were employed.
- Also the HSE Policy only mentioned about Safety norms.
- Employees were unaware of the existing systems.
- Focus only solving the problem after their occurrence.

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POINT OF ARRIVAL:

- Trained 12 batches (each batch comprising of 20 participants) on (a) Awareness on HSE requirements with respect to (wrt) the Standards, (b) identification, Assessment and Mitigation / Management of Environmental Aspects / Impacts and Occupational Health & Safety Hazards and Risks, (c) Documentation Workshop (d) Overview of Problem Solving Tools and (e) Internal Auditor Training .
- Established a team of core members who were engaged in Integrated Risk Assessment Review (IRAR).
- Established a formal Legal Register identifying applicable Legal Requirements for HSE, which was useful for demonstrating Legal Compliance.
- Facilitated in establishing a compendium consisting of all MSDS (Material Safety Data Sheet).
- Facilitated in framing and establishing the HSE Policy.
- Established around 30 procedures and related forms wrt IMS e.g. Risk Management, Emergency response, Document and Record control etc., this included various checklists for routine HSE performance monitoring and measurement.
- Unique IMS manual prepared which reflected more on the organisations approach towards HSE and IMS requirements, rather than just reflecting the words of the Standards.
- Established HSE Objectives & Targets and established Integrated Management Programme (IMP) for achieving these HSE objectives e.g. Sewage Treatment Plant (STP) and Reduction of Paper Consumption.
- Signage's and Signals across the Workshops indicating various hazards and risks and helping employees meet their responsibilities under various regulations.
- Focus on Corrective actions was seen as a major drift in approach, towards solving a problem.
- Building awareness on the documented systems among employees through Campaigns.