# excelledia®

Enterprise Risk Management (ERM) Workshop



Excelledia Quality Consulting is a leading business process improvement and management consulting firm, helping organizations to be significantly more efficient, effective and financially profitable. We provide best practices business optimization solutions to address process, technology & organizational

improvements. Excelledia facilitates, enhanced competitiveness through multi-faceted interventions leading to Business Improvement through consulting, people, process and operational assessments, benchmarking and resource provisioning through quality Outsourcing.

# Enterprise Risk Management (ERM) Workshop

Developing and deploying single coherent and consistent approach to enterprise risk management (ERM) promotes good and effective risk management. The approach must include a framework, methodology and vocabulary for risk management to be used for all kinds of risk management activity across the organisation. This comprehensive workshop focuses on building a robust system for Enterprise Risk Management.

# Who Should Attend

Business Owners • Executive Managers • Chief Executives • Directors & Senior Managers • Risk Practitioners • IT Professionals Business Planning & Strategy Professionals • Consultants/Advisors • Internal & External Auditors • QHSE Professionals

# Learning Outcomes

- Understand the principles of ERM and control assurance;
- Highlight the key benefits of implementing ERM across your organisation, as well as some of the practical difficulties;
- · Identify how risk management adds value;
- Assess the resource requirements and the benefits of different risk assessment techniques;
- Establish a process for identifying the risks to your organisation, setting priorities for addressing them and developing appropriate treatment actions that will add value;
- Track the effects of the risks identified and manage them to a successful conclusion;
- Develop a successful risk management strategy and ERM plan.



# Lead Trainer & Facilitator: Dr Dale F. Cooper

Dr Dale F. Cooper, Director of Broadleaf Capital International, will facilitate this training workshop. Dr Cooper has over 35 years of international experience in risk management, across many sectors. He is a contributor to international and national risk

management standards and handbooks, most recently IEC 62198 'Managing risk in projects – Application guidelines'. He is the author of 'Risk Analysis for Large Projects' (with Chris Chapman, Wiley, 1987) and 'Project Risk Management Guidelines: Managing Risk with ISO 31000 and IEC 62198' (with colleagues from Broadleaf, Wiley, 2014).



## Course Overview

#### Foundations of Risk and Risk management

- Basic concepts of risk and risk management
- Definitions
- How risk comes about
- The risk management process (ISO 31000)
- Enterprise Risk Management and a framework for risk management

#### RM Process - Communication and Consultation

- Stakeholder analysis
- Risk perception
- · Communications planning

## RM Process - Establishing the Context

- External context
- Internal context
- Risk management context
- Developing risk criteria to reflect your risk appetite and risk attitude
- Key elements
- Workshop preparation and briefing notes

#### RM Process - Risk Identification

- Basic concepts
- Brainstorming
- Structured what-if
- HAZOP and other specialised techniques

#### RM Process - Risk Analysis

- Basic concepts
- Risk control effectiveness
- Risk rating
- Potential exposure
- Quantitative analysis for projects

#### RM Process - Risk Evaluation and Treatment

- Criteria
- Prioritisation
- Cost benefit analysis
- ALARP and SFAIRP
- Qualitative evaluation
- Control design process
- Bow tie analysis
- Risk sharing in contracts and insurance
- Risk treatment options and planning

#### RM Process - Monitor and Review

- Defining key controls and their assurance
- Environmental scanning
- Post project and post event analysis
- Root cause analysis

#### Project Risk Management

- Basic concepts
- Phases and criteria
- Integrating risk management into project management
- Risk focussed peer review for major projects

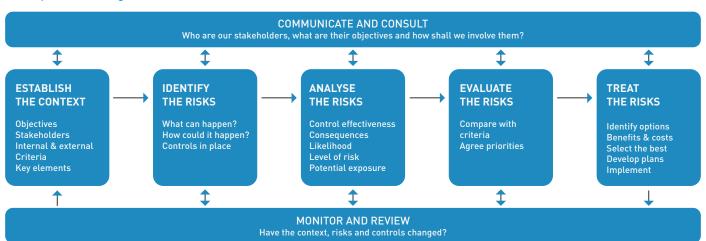
## Implementing Effective Risk Managementa

- Framework elements
- RM Plans
- Integration into decision making
- Management of change
- RM performance management and reporting
- Maturity evaluation

# Personal Planning

- Communities of Practice
- Support
- Mentoring
- Personal planning

# ERM process diagram



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